



RE: Port of Cork Customer Update
COVID-19 Communication No. 005
30th March 2020

Dear valued customer,

The Port of Cork wishes to assure you that in these challenging times arrangements are in place to keep the Port operational and maintain the flow of goods in and out of the Country.

We have taken several steps to minimise the risk to our business and our employees, including the closure of the **Customs House until the 19th of April**. Our key staff will continue to work remotely, and will be available via email and on the phone www.portofcork.ie/index.cfm/page/staffbydept

Regrettably, we realise that there may be some disruption to normal business because of the introduction of these measures but ensuring the health and wellbeing of our people will enable us to continue delivering essential services in support of your business.

Every effort will be made to minimise this disruption and we ask your forbearance as we, like you, make our best efforts in increasingly challenging circumstances.

As one of the largest Ports in the country we are acutely aware that we play a vital role in the nation's supply chain. Now more than ever, it is critically important to keep essential goods moving in the supply chain and we must keep our terminals operating effectively, therefore it is vitally important that cargo is collected from our container terminal to reduce congestion. We would ask all customers to collect cargo in a timely manner to support the free flow of essential goods.

Finally, please be assured that we will take all steps necessary as the situation evolves to sustain our essential services, working closely with you our customer, government authorities and other key stakeholders.

Stay safe and well.

Kind regards

Port of Cork Senior Management Team